Common Problems and Solutions when running CD Creator software.

1. One very common problem is trying to get some source CD's to deliver data fast enough to the CDR. This is sometimes seen as a 'Buffer Under-Run'.

   One way to solve this is to slow down the CDR to 1x speed or change the source device. For more specific information on this topic, please see document 1616, General Recording Troubleshooting.

2. Internet Explorer 4.00 will cause system to crash on a regular basis. Upgrade Explorer to 4.01

3. Items to check if things are not working properly.

   -Make sure Auto-Insert is ON
   -Use CD Creator Utilities as described in previous text.
   -Make sure CDR is using latest firmware.
   -Sometimes virus detectors or other resident SW has to be removed.

4. Sometimes unexplained errors during coping can be solved by changing positions of devices on SCSI chain and changing the last device to change the way the chain is terminated.

CDRW considerations

CDRW media has a different reflect state which makes saved data not readable on all CD readers. A CD reader has to be 'Multi-read' compatible to read CDRW media. Multi-read means it has better photodiodes detectors so that it can read pressed CD's, CDR's and CDRW media.