

“Error Writing File” Message during Emergency Restore

Problem:

The Seagate Backup Exec for Windows 95 v2.0 **Emergency Restore** procedure fails with an error message of **"Error Writing File: 0000000D "** referencing a file that the product was attempting to restore.

Solution:

This condition is generally caused by space limitation on the hard drive. The hard drive needs to have enough space for the original backup being restored and the catalog created by the emergency restore procedure.

This error is likely to occur if the hard drive geometry has changed between the original backup and the emergency restore. This error condition may also come up if the hard drive was very close to total capacity during backup. The catalog created by the emergency restore procedure requires a certain amount of disk space based on the size of the backup set. The emergency restore catalog is larger than the original catalog created on disk during backups.

The available disk space should be confirmed before attempting the emergency restore procedure. If the partitions being restored are more than 95% of capacity, this space issue may arise because of the larger catalog in Seagate Backup Exec for Windows 95 v2.0. The alternatives for resolving this situation for an emergency recovery to a hard disk that has data on it are as follows:

- Create additional disk space by removing non-critical files.
- Select the "Overwrite older files only" option.

If the error is encountered with a hard disk that is new or has been reformatted:

- Verify the partitions are larger than the original backup.
- Install the Windows 95 operating system and backup software and restore the intended backup set.