

Basic FAQ's on the Ricoh RDC-2

- **How does the RDC-1 and the RDC-2 differ from each other?**
 - The RDC-1 can use AIMS Flash Memory or SRAM cards where the RDC-2 uses ATA or AIMS cards.
 - The RDC-1 uses NiCad rechargeable batteries, the RDC-2 uses AA batteries.
 - In 35mm terms, the RDC-1 has a 50-150mm lens whereas the RDC-2 has a 35/55 dual lens.
 - Both cameras can focus as close as one centimeter, however, the RDC-2 macro is autofocus.
 - The RDC-1 can record and playback full motion video and 30 frames per second, five second clips.
 - The RDC-1 can transmit data not only directly to a computer but through phone lines as well. The RDC-2 can only transmit data directly to a computer.
- **What kind of memory cards can be used with Ricoh's RDC-2?** The RDC-2 can use both AIMS and ATA flash memory cards (AIMS Type 1 or ATA Type I/II).
- **What kind of batteries does the RDC-2 use?** The RDC-2 uses four AA batteries.
- **Does the Ricoh RDC-2 have any on-board memory?** The RDC-2 has two megabytes of on-board memory which enables it to store up to 38 still images in the "E" mode. With the optional memory card, you can record and play back images to and from the on-board memory and memory card. You can even copy images recorded on the on-board memory to the memory card.
- **What accessories come with the RDC-2?** The RDC-2 comes with an AV cable, four AA batteries, soft case, wrist strap, manual and warranty card.
- **What is the best way to clean my monitor?** The best way to clean the monitor of a Ricoh Digital camera is with a piece of scotch tape. Simply, take a piece of scotch tape, put it on the LCD monitor and pull off. Repeat as needed.
- **What do I need to view an image immediately on my RDC-2?** When using the RDC-2, you would need the DM-2 LCD monitor. Another option would be to connect either camera to a television monitor with the AV cables provided.
- **I understand that the camera can photograph subject as close as one centimeter. How do I take such photographs?** The camera uses an autofocus system with a CCD that allows you to record images by pointing the lens at your subject and pressing the shutter release button. To photograph subjects at a distance of one centimeter, set the lens to wide aperture and shoot. When photographing printed material, select the "Document Mode".
- **How do I record audio with my camera?** The RDC-2 is equipped with an internal microphone. Just speak into the microphone or point it in the direction of the sound source you want to record.
- **Can I use any of my RDC-1 accessories with my RDC-2 Digital Camera?** The AIMS memory card from the RDC-1 can be used with the RDC-2, but all other accessories cannot. However, you cannot use ATA cards from the RDC-2 in the RDC-1.
- **How do I format my memory card with my Ricoh RDC-2 Camera?** With the RDC-2, press the format button, and then hold the shutter release button down for two seconds.
- **What is the "F" recording mode?** The "F" (Fine) mode on the RDC-2 reduces the data compression ratio and delivers higher quality than "N" (Normal) mode with a file size of approximately 192 KB.
- **What is Ricoh's web page address?** Our internet address is www.ricohcpg.com.
- **How do I reach Ricoh for support on Digital cameras?** You can reach us at 702-352-1600, fax us at 702-352-1615 or email us at tech_support@ricohcpg.com.
- **What if my Ricoh Digital Camera needs service?** Please send in the camera along with your receipt and a note as to why you need service to: Ricoh Digital Camera Service
475 Lillard Drive
Sparks, NV 89434
(800) 225-1899

Computer FAQ's

- **What do I need to connect the camera to my PC?** In addition to the RDC-2, you will need Ricoh Photo Studio and the optional CC-2 serial cable (Windows/Macintosh). To transmit image data from the camera to your PC, the DM-2 LCD Monitor and the AC Adapter are also recommended.
- **Why do I need a monitor to transfer images via a serial cable?** The monitor is required to help you select the images you want to transfer from the RDC-2, however, if you would like to transfer all the images, it is not necessary.
- **How can I read/write data to/from the memory card with my PC?** The optional flash memory cards are ATA format. If you have a PCMCIA card reader and an ATA card driver installed, you should be able to read and write data to and from these cards. In this case, there is no need to use a serial cable.
- **Does Ricoh PhotoStudio come with image processing capabilities?** Yes. It comes with photo retouching features as well as the basic processing functions that allow you to change the number of pixels, reduce color, rotate the image, remove distortions and more.
- **Which card readers does Ricoh recommend for PC's?** We recommend either Eiger or Adaptec.
- **Can the Ricoh Digital Camera be controlled by a computer?** No, you can use the camera to transfer images to a computer, however, the computer cannot control the camera.
- **What file format is loaded into the computer by the RDC-2 Digital camera?** The format used by the RDC-2 is a Ricoh compressed JPEG. Within the Ricoh software, you will be able to save the image to BITMAP, TIFF, JPEG, and WAVE.
- **How large are the files?** The file sizes on images taken with the RDC-2 are 48K in economy, 96K in normal and 192K in fine mode.
- **I have hooked up my camera to my computer and cannot see the images, what am I doing wrong?** In order to see images on your computer, the images must be transferred from the camera first. Please see "Uploading Procedures with the RDC-1".